

# Technical Support Specialist

## Multi-Wing Motors and Drives, Randers, Denmark

### About Multi-Wing Group

Shaping airflow for future generations! This is the mission of the Danish company Multi-Wing Group – a world leader in custom-designed axial fan solutions. The company started in Vedbæk north of Copenhagen in Denmark and has developed into an international company with a global presence. Today, Multi-Wing has around 500 employees located in Multi-Wing companies around the whole world. Being the world's leading expert and dedicated manufacturer of tailor-made axial fans, Multi-Wing has designed products and services for radiator and engine cooling, ventilation, air conditioning, heating and refrigeration markets all over the world for more than 60 years. Multi-Wing's engineered axial fans are comprised of various blade and hub configurations, based on each application's performance requirements. The key to success is Multi-Wing's innovative modular system that allows the creation of a very wide range of axial fans tailor-made for the client's specific needs.

You will be part of the newly established Multi-Wing Motors and Drives team, an internal motor and drives competence center, highly specialized in developing customised and high-efficient AC and PM electric motors and variable speed drives.

### The role

With reference to Multi-Wing Motors & Drives director you will be responsible for ensuring that our customers and global colleagues experience a high level of technical support within motors and drives.

Your main responsibilities will be:

- Supporting the global sales department, within motors and drives, so we ensure we deliver the best possible solution to our customers applications.
- Help ensuring, we deliver the best solution in relation to our customers electrical application and demand.
- Participate as technical support in customer meetings.
- Support our fan development team within motor and drive related topics and issues.
- Support customers with technical issues.
- Handle incoming customer claims.
- Train our global sales department in motor and drives technology.

### What qualifications of you are we looking at?

- A degree within mechatronics/electrical engineering or similar and preferably +5 years of experience within a similar position.
- It is preferred if you have commercial experience and thereby can bridge technical information to sales and customers.
- Knowledge of electric motors, both AC and PM
- Knowledge and experience with Motor Controllers
- Knowledge and experience with communication protocols such as Modbus & CAN is a plus.
- Knowledge and experience with fan/pump within HVAC applications is a plus.
- Self-motivated and accountable to results – the ability to train others to demonstrate these same characteristics.
- Can prioritize multiple and potentially overlapping customer requirements, manage changing priorities, and still meet the established deadlines.
- Enjoys and excels at problem-solving and assisting others.
- Be a team player and contribute to maintain a positive and vibrant culture.

## We offer you:

- A challenging job in an international company
- A strong corporate brand and identity in the market
- Positive and vibrant culture, where we strive to make each other better
- A role with possibility to grow your career and on a long term build a team referring to you.

Preferred work location is Randers (DK), but since Multi-Wing is a global company there can be possibilities for home office and/or work location in other countries.

We look forward to receiving your application and CV + other relevant documents (Word/pdf format).

Applications will be treated as confidential information.

**Start date: ASAP**

Applications must be sent by mail to [ja@multi-wing.com](mailto:ja@multi-wing.com)

For more information, visit [www.multi-wing.com](http://www.multi-wing.com)